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U.S. PATENT & TRADEMARK OFFICE
JC 61 33 067543.0184

re Application of: Rand B. Nickerson, et al.
 Serial No.: 10/630,426
 Date Filed: July 29, 2003
 Title: Providing Substantially Real-Time Access to Collected Information Concerning User Interaction with a Web Page of a Website

Commissioner for Patents
 P.O. Box 1450
 Alexandria, VA 22313-1450

Dear Sir:

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Wille Jiles
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INFORMATION DISCLOSURE STATEMENT

Applicants respectfully request, pursuant to 37 C.F.R. §§ 1.56, 1.97 and 1.98, that these references listed on the attached PTO-1449 form be considered and cited in the examination of the above-identified patent application. Copies of these references are enclosed for the convenience of the Examiner. No representation is made that a search has been made, that these references are material to the patentability of the present application, or that these references qualify as prior art.

This Information Disclosure Statement is being submitted pursuant to 37 C.F.R. § 1.97(b).

Although Applicants believe no fee is due, the Commissioner is hereby authorized to charge any fee to Deposit Account No. 02-0384 of Baker Botts L.L.P.

Respectfully submitted,
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Information Disclosure Citation than Application 	Application No.	Applicant(s)		
	10/630,426	Rand B. Nickerson et al.		
	Docket Number 067543.0184	Group Art Unit	Filing Date	July 29, 2003

U.S. PATENT DOCUMENTS

P	DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE
A	6,236,975 B1	05/22/2001	Boe et al.	705	7	09/29/1998
B	6,449,632 B1	09/10/2002	David et al.	709	202	04/01/1999
C						
D						
E						
F						
G						
H						
I						
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K						
L						
M						

FOREIGN PATENT DOCUMENTS

		DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION
							YES
N							
O							
P							

NON-PATENT DOCUMENTS

	DOCUMENT (Including Author, Title, Source, and Pertinent Pages)	DATE
Q	P.R. Vora, "Designing for the Web: A Survey," design/methods & tools, interjections, pp. 13-30	May-June 1998
R	P. Katerattanakul, et al., "Measuring Information Quality of Web Sites: Development of an Instrument," from the 20th International Conference on Information Systems, 7 pages	January 1999
S	T.S. Tullis, "A Method for Evaluating Web Page Design Concepts," from CHI 98 Conference Summary on Human Factors in Computing Systems, ACM, ISBN 1-58113-028-7, 2 pages	April 1998
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EXAMINER	DATE CONSIDERED
EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.	